

CUSTOMER SERVICE REPRESENTATIVE I (PART-TIME)

Competition #2021-46

October 5, 2021



The Fraser Valley Regional District is a local government that delivers over 100 services to residents living in our eight electoral areas and six-member municipalities. We are the third most populous regional district in BC, stretching from Abbotsford to Boston Bar. The Fraser Valley offers a great place to work and live with a mix of rural and urban lifestyles along with an abundance of recreational and cultural opportunities.

We have an exciting opportunity for an energetic individual to work part-time as the Customer Service Representative I at our recreation facility. Located in the heart of Hope, the Hope & Area Recreation Centre provides a wide range of recreation services and programs to residents of Hope and the surrounding communities. You will be responsible for providing a high level of customer service to users of the facility, performing cashiering and related POS duties, maintaining complete and accurate records of recreation programs, public schedules, and correspondence, and providing clerical support. You must be available for shifts from 4 to 8 hours in duration, anytime between the hours of 6:00 a.m. and 11:00 p.m., and/or split shifts and temporary shifts including evenings, weekends and some statutory holidays. Shift differential and overtime is paid, where applicable, as per the Collective Agreement.

If you have a passion for recreation, consider turning that passion into a rewarding employment experience. We offer a positive and supportive work environment with an emphasis on collaboration.

The ideal candidate must have:

- » Grade 12, plus experience working in an office environment and handling cash;
- » Excellent customer service skills;
- » Strong written communication skills;
- » Ability to understand and execute cash handling procedures and perform mathematical calculations;
- » Quickly acquire the ability to proficiently utilize the computer and POS application and related programs including Microsoft Word and Excel.

The starting wage rate for this part-time Union position is \$17.42 per hour plus 10.6% in lieu of benefits. Upon successful completion of the required probationary period the wage will increase to \$19.35 per hour plus either 10.6% in lieu of benefits, or if eligible, participation in the benefit program.

If you have a desire for public service and want to make a difference in the lives of Fraser Valley residents, we want to hear from you. Please submit your resume, along with a cover letter, indicating how you meet the qualifications. Please quote **Competition #2021-46 and send, in confidence, by 4:30 pm on October 28, 2021**, to jobs@fvrd.ca or mail to:

Human Resources Department
Fraser Valley Regional District
1- 45950 Cheam Ave
Chilliwack, BC V2P 1N6

*While we appreciate the interest of all applicants, only those candidates under consideration will be contacted.
Review of applications will begin upon receipt.*