

FVRD SPOTLIGHT

April, 2022

Welcome to the FVRD Spotlight, a quarterly newsletter designed to highlight services FVRD provides to electoral areas.

Grab-and-Go Bag



Emergency Preparedness

May 1 - 7 is Emergency Preparedness Week. Due to the type of terrain and natural landscape features in the FVRD, three natural hazards have been identified as likely: floods, landslides and wildfires. Take action to get prepared now:

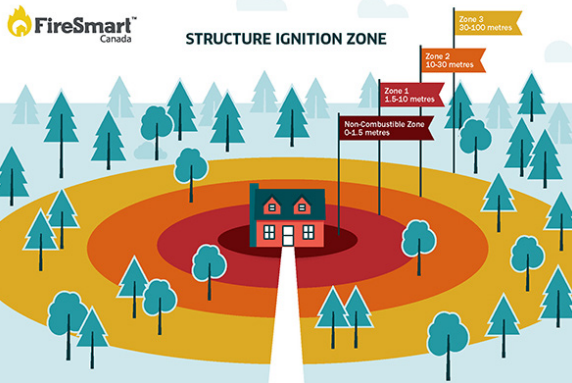
- » Have a Plan — visit getprepared.gc.ca for guides and resources
- » Make an Emergency Kit for each member of your household
- » Download Alertable to receive notifications



Alertable

Alertable is an emergency notification system that lets us send alerts to FVRD residents, businesses, and visitors during critical events such as fires or floods as well as for community notices such as water advisories.

We encourage everyone to download Alertable to stay aware and plan ahead. You can check for closures, restrictions and hazards in advance. Visit fvrd.ca/alerts to download this free app, or if you don't own a smartphone you can sign up for alerts by text, email or phone.



FireSmart

Every year, wildfires are getting bigger and more frequent in BC. Many of these fires occur in areas called the wildland urban interface zone where homes, cabins, and subdivisions are built into the forest landscape. Even homes not directly in the forest are at risk. Stats have shown that 50% of homes burnt during a wildfire are started by embers, which can travel up to 2 km.

Visit fvrd.ca/Firesmart to find out how you can protect your home against wildfires.



Online Services

Take advantage of our online payment options to pay your utility bill. Get started by visiting fvrd.ca/onlineservices. Click “Manage myFVRD account” to create your MYFVRD profile. Once your profile has been created, **register** your utility account using the account number and access code found in the top right corner of your utility bill.

With your myFVRD account, you can also view current and past bills, as well as monitor your water consumption if you are on a metered water system.



Who Are You Going to Call?

Even though the FVRD provides over 100 services to its residents, there are many areas where other agencies have jurisdiction. As an example, the FVRD does not manage roads — the Ministry of Transportation and Infrastructure does and they contract road maintenance to Emil Anderson.

The following list of frequently requested numbers are provided as a quick reference guide. For a more complete list of contacts, visit fvrd.ca/contact and click on the Important Resources page.

Emergencies	911
Landslides	1-800-663-3456 (non-emergency)
Road issues - Emil Anderson	1-888-667-5122 or https://emilanderson.ca/maintenance/fraser-valley
Environmental Issues such as:	1-877-952-7277 (RAPP) or #7277 on mobile
» Illegal dumping	
» Poachers & Polluters	
» Fishery Violations (except Salmon)	
» Human-Wildlife Conflicts	
Forest Fires	1-800-663-555 or *5555 on mobile
Forest Service Roads/Forestry	604-702-5700
Property Taxes	1-888-355-2700
Septic & Sewer - Fraser Health	1-877-935-5669

R.A.P.P.
 Report All Poachers and Polluters
 Conservation Officer 24 Hour Hotline
 1-877-952-RAPP (7277)
 Cellular Dial - #7277